

May 4, 2020

*Don't put off your healthcare needs. RAMC is safe and here for you.*



As our country begins to lift restrictions regarding elective surgical procedures, it is important to know that we at RAMC have a plan of action to keep you and our team safe in our hospital, clinics and surgery facilities. We are taking into account local and regional factors and continue to regularly review information from our trusted sources to keep ourselves up to date on the constant change that is happening in healthcare. We are making informed decisions with guidelines from the CDC and other regulations at the national, state and regional level.

Although the process from the time you enter our facility looks different, our level of compassion, care for you and your loved ones and concern for your safety continues to be the same. It was very important to postpone non-urgent elective surgical procedures at the time we did, in order for the team at RAMC to prepare for the uncertainty that the COVID-19 pandemic was going to bring. We are now ready to begin to reschedule those cases, with a controlled and measured approach. Our new process includes testing all surgical patients for the coronavirus, limiting the number of surgical cases per day, and all staff wearing personal protective equipment. Because your health and safety is important, for patients that test positive for the coronavirus your surgery will need to be rescheduled, and our team will be in contact with you to help guide you through every step of the way until your surgery can once again be safely rescheduled. You can expect to spend a little more time in our building for your outpatient surgery than what we were accustomed to before COVID-19 and we thank you in advance for your patience. We are adapting to the new "normal" during this time while continuing to maintain safe and excellent standards of care in our surgery department.

RAMC is here for your healthcare needs. We have been continuing to provide surgical care for urgent and emergent procedures throughout this time, and we are happy to start phasing in elective surgeries. Rest assured our team members will be in contact with you to reschedule if your surgery was postponed due to the COVID outbreak. If you are in need of our primary or specialty services, please give our clinics a call as we want to help take care of your healthcare needs. Reedsburg Area Medical Center is prepared and safe for you to get the care you need. We look forward to seeing you soon.

Dr. Elizabeth Baker  
Chief of Surgery  
Reedsburg Area Medical Center

A handwritten signature in black ink that reads "EBaker".